

School Technician



With our **School ICT Technician Service** we can relieve you from the technical issues in the school, allowing you to concentrate your time and energy into teaching and integrating ICT across the curriculum. We can also help with discussions about further ICT developments and advise and guide you in the right direction.

Based in the West Midlands, Invictus Technology has a proven track record of successfully delivering IT solutions across a broad range of industries throughout the UK. **In particular we have been working with schools in the West Midlands since 2005.**

The InvICTus technician will be a **trained, CRB checked ICT engineer** who is familiar with school environments. You can ask them to undertake tasks such as:

- **Regular term report and network documentation.**
- Support of your **Curriculum** network.
- Support of you **Admin** network and hardware (CMIS updates, eportal, etc.)
- **Resolution** of ICT **Incidents** and **Problems.**
- Management of general software updates and firmware upgrades.
- **Anti Virus** update check, PC's disinfected.
- Installing Admin and Curriculum software.
- Install new hardware and consumables.
- **Technical support** and advice for school staff on the use of ICT equipment.
- Advise the SMT and where required provide a channel of information to more sophisticated advice on major ICT projects.
- **IT Audits** & computerised helpdesk system (fault logging).

We will offer a reliable and completely professional service and one that is not bound by the red tape of local government institutions. In comparison to other services our School ICT Technician Service is very **competitively priced** and certainly worth genuine consideration.



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As an example our ICT Technician day (9:00—16:00) rate is £200.

As an example our Web Technician day (9:00—16:00) rate is £245. Please phone for details.

To discuss whether your school would benefit from the Invictus Technology ICT Technician Service please contact us on 0845 680 0387 or email info@invictustechnology.co.uk

Key Features.



Enhanced CRB

All technicians will be CRB checked.

Becta

Technician service is implemented as per the recommendations by **Becta** and **FITS** (Framework for ICT Technical Support).

Level of Cover

One simple SLA! We will support any school Curriculum or Admin system, hardware or software.

Telephone Support

Technicians are available for telephone support of Admin network (not CMIS).

Flexible Support

Regular visits to suit requirements. Cover for installations during holidays. **Emergency support for e.g. Ofsted.**

Competitive Pricing

One of the lowest rates in the West Midlands. Considerably **cheaper than local government rates.**

Open Source

Schools in particular can benefit from the use of open source software because of the **low cost** and considerable development undertaken by the user community. Invictus is an **advocate of Open Source.**

Support Synergy

We can also supply all types of **hardware, software, consumables** and we offer **website design**, creation or general maintenance work for HTML, Joomla or Moodle.